



Infection control has always been a top priority for our practice. Thank you to everyone who has made a special mention of this! Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control & Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). Given the fact the Coronavirus is transmitted predominantly through the air and being inhaled, patient volume has been greatly reduced.

To ensure the health & safety of our patients and staff, our office has implemented additional changes to our daily operations listed below.

- Appointments will be managed to allow for social distancing between patients. That might mean that you are offered fewer options for scheduling your appointment.
- All patients entering the office must be wearing a mask. If you do not have a mask, one will be provided to you. Please inform the front desk prior to your appointment if a mask is needed.
- Upon entering the office all patients are to use the hand sanitizer located on a table to the right of the door. For additional safety precautions, gloves are provided to our patients but are not required.
- We ask that patients refrain from coming to the front desk unless instructed to do so. Please only interact with the front desk behind our plexiglass barrier.
- Our office will call you the day before your appointment to review some medical screening questions. The same questions will be reviewed the next day at the start of your appointment.
- Copays will be collected over the phone the day before per CDC recommendations.
- A \$10 Personal Protective Equipment Fee will be added to each appointment as protocols and costs are not the same as they were before COVID-19. Disposable gowns and protective garment laundering after every patient are two examples.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment please contact our office via phone or email during normal business hours.

With thanks,

Dr. Kassan and Team